

Appendix 2 - Follow-up of Recommendations - Housing

Follow-up audits have been undertaken in accordance with the 2022/23 audit plan. The objective was to confirm the extent to which open recommendations internal audit final reports have been implemented. A summary of the status of recommendations is included below.

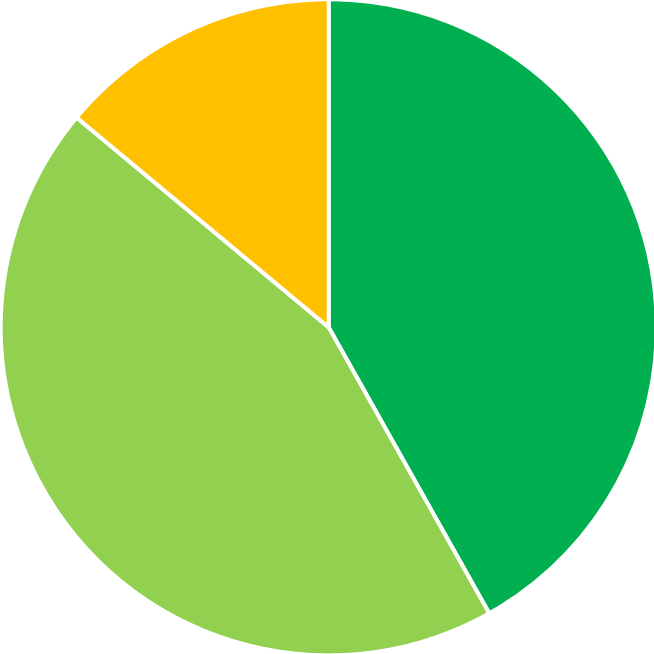
Of the 43 recommendations reviewed by internal audit, 37 (86%) are considered 'Implemented' or 'Partly Implemented' and 6 (14%) are considered overdue.

Four recommendations have not yet passed their due date for implementation.

13 recommendations are due to be reviewed by internal audit as they have passed the due date for implementation.

14 recommendations are proposed to be closed or will be covered as part of a new audit in 2022/23.

Follow Up – October 2022



■ Implemented ■ Partly Implemented ■ Overdue

Follow-up of Recommendations - Housing (continued)

Year	Audit	Assurance Level	Status																					
			Total Number of Audit Actions			Implemented			Partly Implemented			Outstanding Past Due Date			Due Date Not Reached			Due to Review by IA			Propose to close / Superseded by at point of insource			
			1	2	3	1	2	3	1	2	3	1	2	3	1	2	3	1	2	3	1	2	3	
2021/22	Facilities Management	Limited	-	2	-	-	-	-	-	-	-	-	2	-	-	-	-	-	-	-	-	-	-	-
2021/22	Responsive Repairs	Limited	-	6	1	-	-	-	-	4	1	-	2	-	-	-	-	-	-	-	-	-	-	-
2021/22	Lessons Learnt (Northgate)	Advisory Review	4	6	-	-	-	-	-	-	-	-	-	-	-	-	-	4	6	-	-	-	-	-
2021/22	Complaints	Limited	-	6	2	-	5	2	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-
2021/22	Housing Rents	Adequate	1	2	2	-	-	2	1	2	-	-	-	-	-	-	-	-	-	-	-	-	-	-
2021/22	Statutory Property Compliance	Limited	3	6	-	-	1	-	-	1	-	-	-	-	1	3	-	2	1	-	-	-	-	-
2021/22	Tenancy Management	Adequate	1	2	-	-	-	-	1	2	-	-	-	-	-	-	-	-	-	-	-	-	-	-
TOTAL			74			18			19			6			4			13			14			